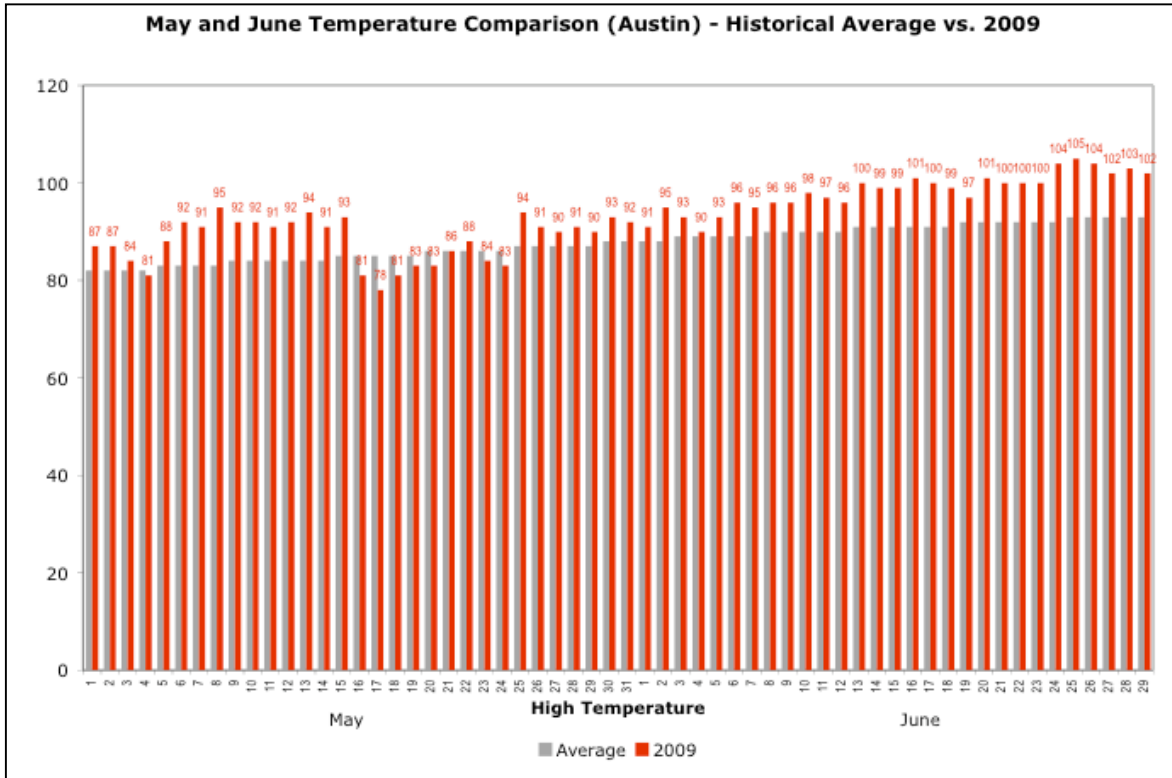


Information to Help Constituents Control Their Electric Bills

Texas is in the midst of another hot summer. Using Austin as an example, the high temperatures in May and June of this year have been consistently several degrees higher than normal.



Typically, the largest portion of customers' electric bills are calculated based on the price of electricity and the amount consumed, so even though electric prices have declined substantially over the past year, customers may still see increased electric bills due to higher consumption.

Best Way to Lower Electric Bills: Exercise Choice and Use Energy Efficiently

There are two key steps to lower customers' electric bills. Customers in the competitive retail electric market can contacting their retail electric providers (REPs) and others in their region to see what offers are available by visiting www.powertochoose.org.

In addition, customers have many opportunities to lower their electric bills by using available technology to help conserve energy. Below are some resources to help customers learn more.

- Texas Is Hot: www.texasishot.org
- U.S. Department of Energy: www.energy.gov/energyefficiency
- Get Energy Active: www.getenergyactive.org